



## ICE CREAM ARTISAN & BARISTA

Where's The Scoop? is looking for an **Ice Cream Artisan & Barista** to join our team. In this role, you play a pivotal role in connecting with our team members, customers, and community. Our ideal candidate is self-starter, ambitious, reliable, and thrives in a fast-paced, team environment. There is growth potential for the right candidate.

### Primary Responsibilities

- Provide outstanding customer service in a fast-paced, team environment
- Create an environment that enables customers to feel welcome, important, and appreciated by answering questions about products/items sold
- Learn about products sold to be able to make suggestions to customers to facilitate their decision-making process
- Maintain a clean and organized work environment so that the team can locate resources and product
- Provide quality products consistently for all customers by adhering to all recipe and presentation standards. Follow health, safety and sanitation guidelines for all products.
- Maintain a calm demeanor at all time and especially unusual events while upholding operating standards and set a positive example for team
- Act with integrity, honesty, and knowledge that promote the culture and values of WTS
- Communicate effectively to team to ensure great customer service and smooth shift

### Qualifications

- 16 years or older
- Ability to communicate both verbally and in writing in a professional environment
- Ability to understand and carry out oral and written instructions and request clarification when needed
- Ability to learn quickly
- Strong interpersonal skills
- Ability to work as part of a team
- Ability to build relationships
- Open availability: Monday- Sunday (including afternoons, evenings, weekends & holidays)



### **Schedule**

- 15-25 hours per week
- Off on Mondays

### **Compensation**

- \$8.00 to \$12.00 / hour DOE

### **Location**

- Alpharetta, Georgia
- Atlanta (Midtown/Piedmont Park), Georgia

### **How to Apply**

To apply, please visit: [www.wheresthescoop.com/join-our-team](http://www.wheresthescoop.com/join-our-team) or email to request an application at: [info@wheresthescoop.com](mailto:info@wheresthescoop.com). Send your application and resume (if you have one) to: [info@wheresthescoop.com](mailto:info@wheresthescoop.com). No cover letter needed.

We look forward to hearing from you!

*Where's The Scoop? is proud to be an Equal Opportunity / Affirmative Action employer. All qualified applicants will receive consideration for employment without regard to race, color, religion, sex, national origin, sexual orientation, disability, gender identity, or protected Veteran status.*